

# INFRASTRUCTURE MANAGEMENT SERVICES

Our multi-awarded Infrastructure Management services and our expertise guarantee constant availability, increased efficiency and reduced operating expenses.



## INFRASTRUCTURE OPERATION

We adopt a holistic approach to the operation of your data center and assume the overall responsibility of your infrastructure's performance. We define and constantly monitor set points and deploy the procedures that will ensure the availability and energy efficiency of your electromechanical infrastructure. Our Operation Engineers can even be constantly present at your facility removing a significant burden from your IT team.

## INFRASTRUCTURE MONITORING

We monitor more than 40 third-party facilities in South Eastern Europe and we are recognised as a leader at managing data centers with a long list of accolades. Effectively monitoring your infrastructure and the vast amounts of information it generates, our seasoned Engineers ensure that your data are constantly available, your operation runs smoothly, while the operating expenses remain within budget.

## PREVENTIVE & PREDICTIVE MAINTENANCE

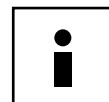
Our Preventive Maintenance dramatically reduces the chances for system failures by regularly servicing every single component of your facility according to the manufacturer's guidelines. Furthermore, our Predictive Maintenance scans your facility with advanced diagnostic systems that locate components indicating early signs of a forthcoming failure. By addressing them we can treat inevitable system breakdowns before they occur.

## CORRECTIVE MAINTENANCE

Whatever the complexity of your infrastructure, if a technical incidence happens, our Corrective Maintenance will deal with it and mitigate the risk it could impose to your operation. Through the remote monitoring of your facility or upon your request to our 24/7 telephone support, our certified Engineers will address critical issues that they will identify within the pre-agreed response time.

### BENEFITS FOR YOU

- Optimise the operation and increase the efficiency of your data center by continuous monitoring of your infrastructure.
- Preventing and predictive maintenance of your facility mitigates risk of interrupted availability.
- If a system fault occurs our experienced engineers will immediately deal with it to prevent outage and downtime.



Find more about our infrastructure management services